PHILIPS

SmartMike

Duo

AI Conversation Recording and Transcription

Generate conversation notes

Capture every word

Find out who said what

Instant audio and written proof

PSM1010

Capture who said what

Create quick and accurate documentation

SmartMike Duo helps you document conversations easily and accurately, whether it is for legal compliance, quality assurance or simply meeting protocols. You can keep your conversation with your colleague or client natural and comfortable and still receive clear transcripts of who said what. Created documentation can be easily retrieved later and jumping to the correct passage is quick and easy.

Crafted for clear transcriptions
- Generate conversation notes easily with audio and text transcription
- Capture every word that has been said thanks to unique speaker separation AI algorithms
- Find out who said what quickly through clear transcripts

Quick and accurate meeting protocols
- Instant audio and written proof to meet legal requirements with ease
- SmartMike is available in multiple language

Designed for professionals
- Access your conversation transcripts from anywhere for flexible working
- Mobile and compact design for ultimate meeting recording freedom
- Hygienic surface for safe use and easy disinfection

№1

In professional dictation

No 1 in SPS global customer satisfaction survey 09/2019

Highlights

Generate conversation notes easily

Speak naturally and create automatic conversation notes. A clearly written transcript of the two speakers is created in real-time and an audio file saved in addition for future reference. No need to take written notes or dictate in meetings, helping you to stay focused on your conversation partner and the task at hand.

Capture every word that has been said

SmartMike Duo creates clear transcripts, even when people speak simultaneously. The patented AI algorithms running inside the device enable real-time separation of the two speakers even in noisier environments. This makes sure no important information is lost when people speak at the same time.

Find out who said what quickly

SmartMike Duo creates clear, searchable transcripts of every speaker during a conversation. You can easily skip to relevant information in the transcript. No need to listen to the entire audio recording to find a relevant piece of information.
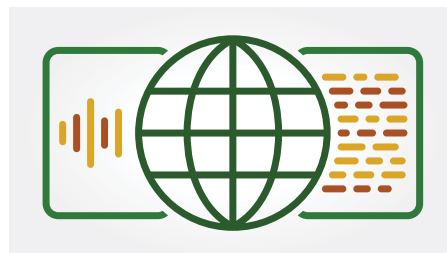
Instant audio and written proof

You can easily record conversations and create transcripts from these meetings for legal or quality assurance purposes and use them as a quick evidence base later if needed. Proof of someone having said or heard something can therefore be easily and quickly obtained.

SmartMike Duo speaks your language

Create transcripts in English (US, UK and Australia), French (France and Canada), Afrikaans, Catalan, Czech, Danish, Dutch, Finnish, Greek, German, Hebrew, Hungarian, Italian, Norwegian, Polish, Portuguese, Slovak, Spanish and Swedish.

Access your conversation transcripts from anywhere

Meeting transcripts are safely stored in our secure SpeechLive solution and can be accessed from anywhere. Whether you are in the office or on the go, your valuable data can always be accessed.

Ultimate meeting recording freedom

The SmartMike allows you to record two speakers accurately with just one device. The microphone can be placed naturally on the table and does not get in the way of a conversation. Due to its compact size it can also easily be taken to customer meetings.

Hygienic surface

The hygienic surface physically hinders the colonization of germs and thus improves the efficiency of the usual measures for disinfecting. The polished, high-quality surface also makes the device non-sensitive to touch noises and fingerprints.

iF DESIGN AWARD 2021

reddot winner 2021

Specifications

Connectivity
USB: USB 3.0, type C socket (compatible with USB 1.1 and USB 2.0)

Audio recording
Microphone type: Low-noise electret condenser microphones with AI support
Microphone capsule: 10 mm

Sound
Speaker type: built-in dynamic speaker unit
Speaker output power: > 320 mW

System requirements
Operating system: latest version of Google Chrome on Windows 11/10 and macOS

Speech to text
Supported languages: English (US, UK and Australia), French (France and Canada), Afrikaans, Catalan, Czech, Danish, Dutch, Finnish, Greek, German, Hebrew, Hungarian, Italian, Norwegian, Polish, Portuguese, Slovak, Spanish, Swedish

Green specifications
Compliant to 2011/65/EU (RoHS)
Lead-free soldered product

Operation conditions
Temperature: 5° – 45° C / 41° – 113° F
Humidity: 10 % – 90 %

Dimensions
Product dimensions (W × D × H): 45 × 140 × 23.5 mm / 1.8 × 5.5 × 0.93 in
Weight: 90 g /3.2 oz excluding cable
Cable length: 1 m / 3.3 ft

Design and finishing
Material: Housing made of high-class polymers, microphone grilles made of stainless steel
Color: Top cover white, housing gray

Package contents
SmartMike Duo AI Conversation Microphone
USB cable (USB type C to USB type A plug)
Neoprene pouch
Quick start guide

PHILIPS