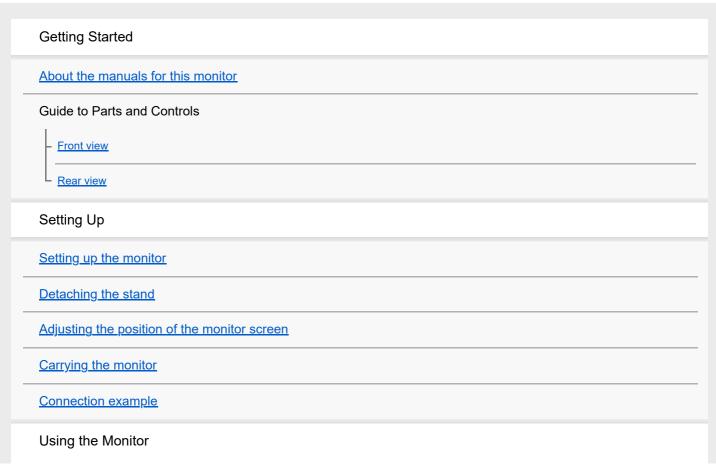
Help Guide

LCD Monitor SDM-27U9M2



Use this Help Guide when you have a question or problem while using this monitor.



Using the joystick Switching the input Switching the preset mode Changing the Settings Using the menu (Picture model (Gaming assist) (Picture adjustment) (Input) (Notume) (Personalize) (OSD menu) (Others) Using the useful functions Using the useful function Using the USB hub function Using the USB hub function Using is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license		
Switching the preset mode Changing the Settings Using the menu (Picture mode) (Gaming assist) (Picture adjustment) (Input) (Volume) (Personalize) (OSD menu) (Others) Using the useful functions Using the USB hub function Using INZONE Hub (Windows) Troubleshooting Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Supported Formats Software Update Updating the software Notes on the license	Turning on/off the power	
Switching the preset mode Changing the Settings Using the menu (Picture mode) (Gaming assist) (Picture adjustment) (Input) (Volume) (Personalize) (OSD menu) (Others) Using the useful functions Using the USB hub function Using the USB hub function Using INZONE Hub (Windows) Troubleshooting Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Support sites Support gives a fixed and in the software Notes on the license	<u>Using the joystick</u>	
Changing the Settings Using the menu (Picture mode) (Gaming assist) (Picture adjustment) (Input) (Volume) (Personalize) (OSD menu) (Others) Using the useful functions Using the useful function Using the USB hub function Using INZONE Hub (Windows) Troubleshooting Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Undating the software Notes on the license	Switching the input	
Using the menu [Picture mode] [Gaming assist] [Picture adjustment] [Input] [Notume] [Personalize] [OSD menu] [Others] Using the useful functions Using the USB hub function Using INZONE Hub (Windows) Troubleshooting Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	Switching the preset mode	
[Picture mode] [Gaming_assist] [Picture adjustment] [Input] [Yolume] [Personalize] [OSD menu] [Others] Using the useful functions Using the USB hub function Using INZONE Hub (Windows) Troubleshooting Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	Changing the Settings	
[Gaming assist] [Picture adjustment] [Input] [Input] [Volume] [Personalize] [OSD menu] [Others] Using the useful functions Using the uSB hub function Using the USB hub function Using INZONE Hub (Windows) Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	<u>Using the menu</u>	
[Picture adjustment] [Input] [Nolume] [Personalize] [OSD menu] [Others] Using the useful functions Using the USB hub function Using INZONE Hub (Windows) Troubleshooting Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	[Picture mode]	
[Input] [Volume] [Personalize] [OSD menu] [Others] Using the useful functions Using the USB hub function Using INZONE Hub (Windows) Troubleshooting Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	[Gaming assist]	
[Volume] [Personalize] [OSD menul] [Others] Using the useful functions Using the USB hub function Using INZONE Hub (Windows) Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	[Picture adjustment]	
[Personalize] [OSD menu] [Others] Using the useful functions Using the USB hub function Using INZONE Hub (Windows) Troubleshooting Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	[Input]	
[OSD menu] [Others] Using the useful functions Using the USB hub function Using INZONE Hub (Windows) Troubleshooting Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	[Volume]	
Using the useful functions Using the USB hub function Using INZONE Hub (Windows) Troubleshooting Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	[Personalize]	
Using the useful function Using the USB hub function Using INZONE Hub (Windows) Troubleshooting Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	[OSD menu]	
Using INZONE Hub (Windows) Troubleshooting Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	[Others]	
Using INZONE Hub (Windows) Troubleshooting Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	Using the useful functions	
Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	Using the USB hub function	
Troubleshooting Nothing is displayed on the screen No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	<u>Using INZONE Hub (Windows)</u>	
No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	Troubleshooting	
No sound is output from the monitor Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	Troubleshooting	
Additional Information Support sites Supported Formats Software Update Updating the software Notes on the license	Nothing is displayed on the screen	
Support sites Supported Formats Software Update Updating the software Notes on the license	No sound is output from the monitor	
Supported Formats Software Update Updating the software Notes on the license	Additional Information	
Software Update Updating the software Notes on the license	<u>Support sites</u>	
Updating the software Notes on the license	Supported Formats	
Notes on the license	Software Update	
	<u>Updating the software</u>	
Notes on the license	Notes on the license	
Notes on the license		

Help Guide

LCD Monitor SDM-27U9M2

About the manuals for this monitor

The content described in this manual are as follows.

Setup Guide

Explains the setup and connection required to start using this monitor.

Operating Instructions

Explains the safety precautions.

Help Guide (this Web manual)

Explains how to use this monitor.

Note

The design and specifications of the monitor are subject to change without notice.

Hint

- Letters in brackets [--] displayed on the screen indicate the menu items.
- Details may be omitted from the illustrations.
- The Setup Guide can be downloaded from the support sites.

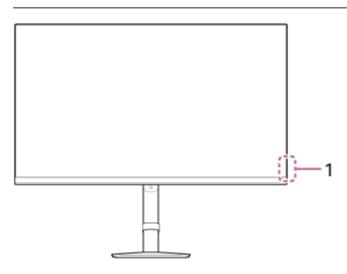
Related Topic

Support sites

Help Guide

LCD Monitor SDM-27U9M2

Front view



1. Power LED

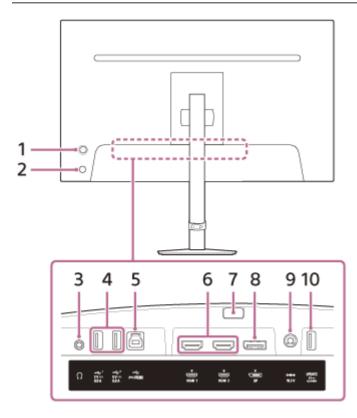
Indicates the monitor status.

White: power onAmber: on standbyOff: power off

Help Guide

LCD Monitor SDM-27U9M2

Rear view



1. Joystick

Makes the volume adjustment, brightness adjustment, input selection, and various settings by displaying the menu.

2. Power button

Turns on the power of the monitor. If you press this button while the monitor is on, the monitor is turned off.

3. Headphones jack

Connect headphones.

When headphones are connected, the speakers of this monitor are turned off.

4. 🖞 USB Type-A port 1, 2

Connect USB peripherals such as a keyboard or mouse.

5. 🖞 USB Type-B port

When connecting this port to the USB port on a computer, the USB Type-A port of 4. works as the USB hub.

6. HDMI Port 1, 2

Connect to a game console or computer with HDMI output equipped.

7. Stand detach button

Press to detach the stand.

8. DisplayPort port

Connect to a computer with the DisplayPort output equipped.

9. DC input terminal

Connect the AC adaptor (supplied).

10. UPDATE port

This is a port for updating the software.

Related Topic

- [Personalize]
- Using the joystick
- Detaching the stand

Help Guide

LCD Monitor SDM-27U9M2

Setting up the monitor

See the Setup Guide for setup and connection of the monitor.

You can also download it from the support sites below.

- For customers in the USA https://www.sony.com/electronics/support
- For customers in Canada https://www.sony.ca/en/electronics/support
- For customers in Europe https://www.sony.eu/support
- For customers in China https://service.sony.com.cn
- For customers in Asia (or other areas) https://www.sony-asia.com/support

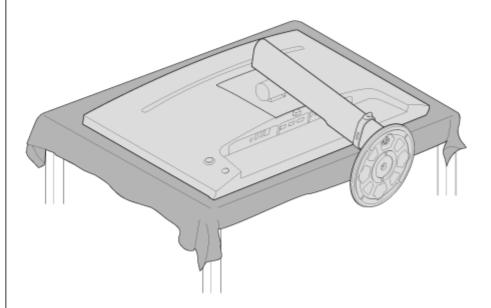
Help Guide

LCD Monitor SDM-27U9M2

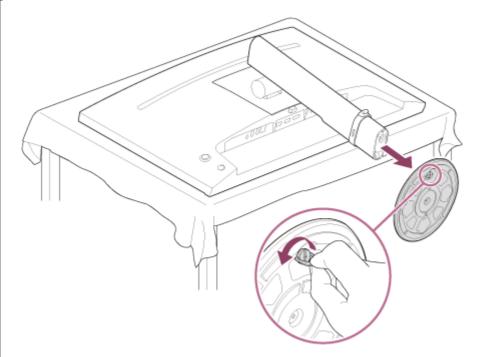
Detaching the stand

Turn off the monitor, maximize the height of the stand, then place it with its LCD panel surface facing down.

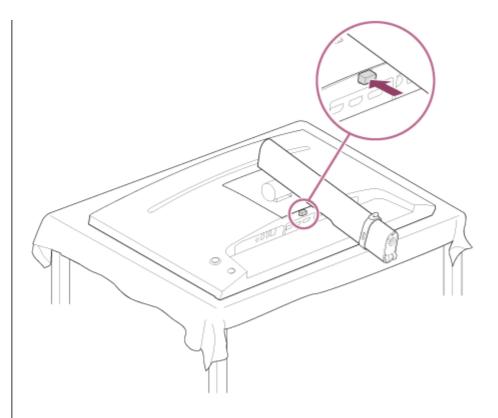
Lay a soft cloth on a stable surface so that the LCD panel surface is not damaged.



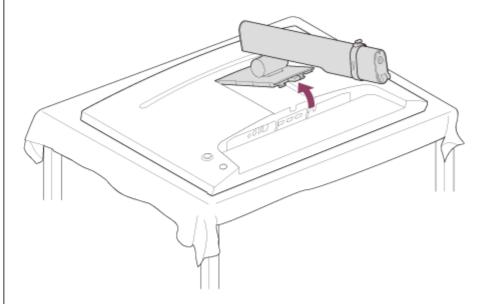
2 Detach the pedestal.



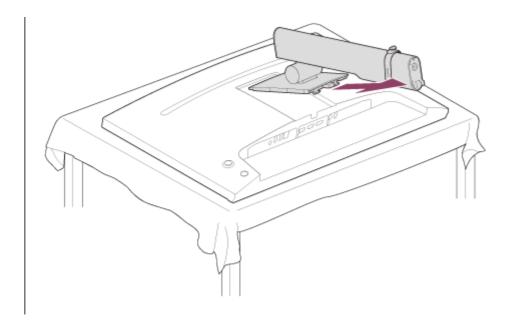
3 Press the stand detach button on the rear of the monitor.



Lift up the stand.



Pull out the stand from the monitor.



Note

- When detaching the stand, hold the stand tight so as not to touch the LCD panel surface.
- See the Setup Guide for how to attach the detached stand.

Related Topic

- About the manuals for this monitor
- Adjusting the position of the monitor screen

Help Guide

LCD Monitor SDM-27U9M2

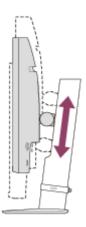
Adjusting the position of the monitor screen

Adjust the height and angle of the monitor to make the screen easier to watch.

To adjust the height

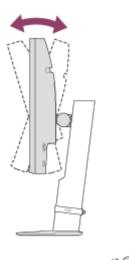
Hold the monitor tight and adjust its height.

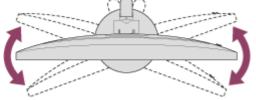
Be careful not to touch the LCD panel surface during adjustment.



To adjust the angle

Hold the monitor tight and adjust its angle. Be careful not to touch the LCD panel surface during adjustment.



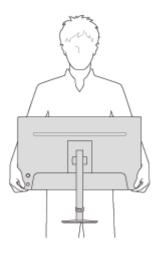


Help Guide

LCD Monitor SDM-27U9M2

Carrying the monitor

When carrying the monitor, turn the screen towards you, and hold the bottom of the left and right sides with both hands. Be careful not touch the LCD panel surface while carrying the monitor.



Help Guide

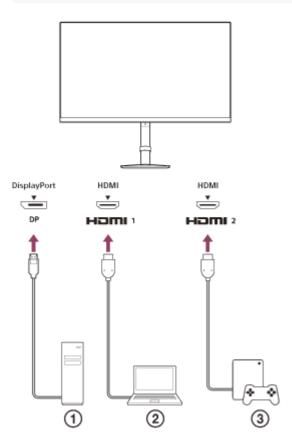
LCD Monitor SDM-27U9M2

Connection example

You can connect devices such as a computer and/or game console to this monitor.

Note

Be sure to unplug the power cable of the monitor when connecting cords of devices.

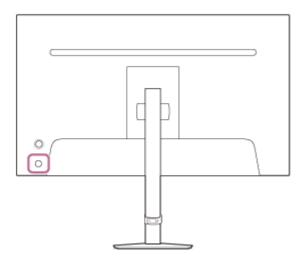


- 1 Desktop computer
- 2 Laptop computer
- 3 Game console

Help Guide

LCD Monitor SDM-27U9M2

Turning on/off the power



Press the power button.

The power indicator lights up in white and the monitor turns on.

Make sure that the connected device is turned on if nothing is displayed on the screen.

2 To turn off, press the power button.

The power indicator goes off and the monitor is turned off.

Hint

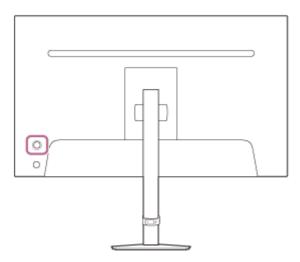
If there is no input signal, the monitor goes into standby mode, and the power indicator lights up in amber.

Help Guide

LCD Monitor SDM-27U9M2

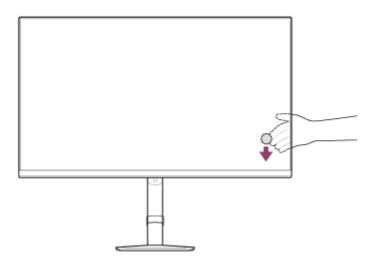
Using the joystick

You can use the joystick to make the volume adjustment, brightness adjustment, input selection, and various settings by displaying the menu.



To adjust the volume

While the menu is not displayed, move the joystick on the rear of the monitor down.



The volume adjustment screen is displayed, and you can perform the following operations.

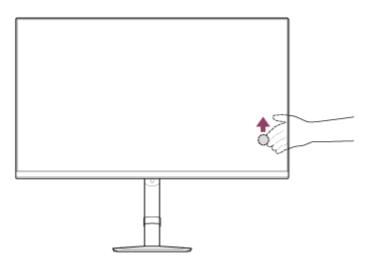
- When viewed from the front, move it to the right (protrusion side) to increase the volume, and move it to the left to decrease the volume.
- Move the joystick down to mute the sound.
- Moving the joystick up while the mute screen is displayed will cancel the muted state and the screen returns to the volume adjustment screen.
- The volume adjustment screen disappears when you press the joystick while the screen is displayed, or no operation is performed for a while.

Hint

The volume of the headphones jack and the volume of the built-in speaker can be set separately.

To adjust the brightness of the screen

While the menu is not displayed, move the joystick on the rear of the monitor up.

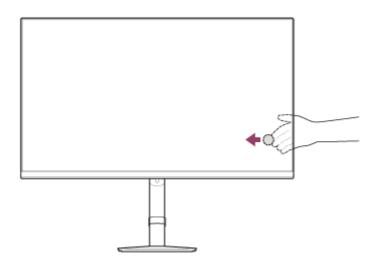


The brightness adjustment screen is displayed, and you can perform the following operations.

- Move it up or to the right to brighten the screen, and move it down or to the left to darken the screen.
- The brightness adjustment screen disappears when you press the joystick while the screen is displayed, or no operation is performed for a while.

Switching the input

While the menu is not displayed, move the joystick on the rear of the monitor to the left when viewed from the front of the monitor.

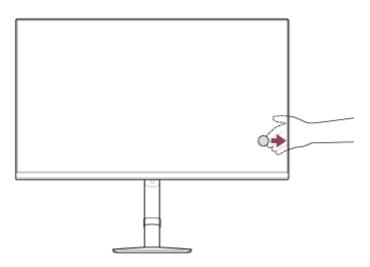


The input selection screen is displayed, and you can select the input.

• The input selection screen disappears when you move the joystick down while the screen is displayed, or no operation is performed for a while.

Switching the preset mode

While the menu is not displayed, move the joystick on the rear of the monitor to the right when viewed from the front of the monitor.



The preset mode selection screen is displayed, and you can select the preset mode.

The preset mode selection screen disappears when you move the joystick down while the screen is displayed, or no operation is performed for a while.

To display the menu

While the menu is not displayed, press the joystick on the rear of the monitor.



The menu is displayed, and you can perform input selection and various settings by moving the joystick up, down, to the left, and to the right.

To turn off the menu

Move the joystick repeatedly to the left.

Related Topic

- [Volume]
- [Picture adjustment]
- Switching the input
- Switching the preset mode
- Using the menu
- [Others]

Help Guide

LCD Monitor SDM-27U9M2

Switching the input

This monitor automatically selects the input to which the signal is being input.

If there are multiple input signals, the inputs are selected in the following order of priority.

HDMI 1→HDMI 2→DisplayPort

To switch the input manually, use the joystick.

Move the joystick to the left.

The input selection menu is displayed.

- Select the desired input.
- 3 Press the joystick.

The input switches to the one selected.

Note

- When [Auto input switch] is set to [Off], the input is not selected automatically.
- When [Control for HDMI] is set to [On], the input of that device is automatically selected when turned on or operated.
- If there is no input signal, the input is not selected.

Related Topic

[Input]

Help Guide

LCD Monitor SDM-27U9M2

Switching the preset mode

You can select the desired image quality from the presets.

1 Move the joystick to the right.

The preset selection menu is displayed.

- Select the desired image quality.
- 3 Press the joystick.

The image quality switches to the one selected.

Related Topic

[Picture mode]

Help Guide

LCD Monitor SDM-27U9M2

Using the menu

You can make various settings for this monitor on the menu setting screen.

1 Press the joystick on the rear of the monitor.

The menu setting screen is displayed.

2 Select the desired setting with the joystick, select the setting value, then press it.

To turn off the menu setting screen

The menu setting screen will turn off automatically if no operation is performed for a while. Also, move the joystick repeatedly to the left to turn off the setting menu screen.

Help Guide

LCD Monitor SDM-27U9M2

[Picture mode]

You can select the desired image quality from the presets and adjust the image quality automatically.



Press the joystick on the rear of the monitor and move it up, down, to the left, or to the right to display the setting screen.



Select the desired setting and press the joystick.

Details of the menu items

[Preset mode]

Select the desired setting from the presets.

SDR and HDR are exchanged according to the input signal format.

When the input signal is SDR

[FPS]: Suitable for playing FPS (first person shooter) games.

[MOBA/RTS]: Suitable for playing MOBA/RTS (Multiplayer Online Battle Arena/Real-time Strategy) games.

[RPG]: Suitable for playing RPG (Role Playing Game) games.

[Cinema]: Suitable for watching movies and videos.

[Game]: You can enjoy various game genres.

[Standard]: Standard image quality mode.

[sRGB]: An image quality mode based on the sRGB standard.

When the input signal is HDR

[DisplayHDR]: An image quality mode based on the VESA DisplayHDR standard.

[Cinema]: Suitable for watching movies and videos.

[Game]: You can enjoy various game genres.

[RPG]: Suitable for playing RPG (Role Playing Game) games.

[Auto picture mode]

When an HDMI device is connected, the picture quality is automatically selected to match the content to be played back.

[Off]: Turns off this function.

[On]: Turns on the [Auto picture mode].

Note

- When [Auto picture mode] is set to [On], the image quality mode selected in [Auto picture mode] is applied regardless of the [Preset mode] setting.
- When the input signal is HDR, some functions cannot be set.
- When [Preset mode] is set to [DisplayHDR], you cannot adjust some functions because the mode is based on a standard.

Hint

HDR stands for High Dynamic Range. It is a technology that expresses the wide range of brightnesses from the light part to the dark part in a way superior to SDR (Standard Dynamic Range). Blown-out highlights and the blocked-up shadows may occur in the general SDR image. However, the HDR images realize a natural and real gradation of light and dark more superior compared to SDR.

Related Topic

[Picture adjustment]

Help Guide

LCD Monitor SDM-27U9M2

[Gaming assist]

You can make settings for useful functions during the game.



Press the joystick on the rear of the monitor and move it up, down, to the left, or to the right to display the setting screen.



Select the desired setting and press the joystick.

Details of the menu items

[Black equalizer]

Improve visibility in dark areas of the screen.

[0] to [10]: The larger the value, the better the visibility of dark areas.

[Motion blur reduction]

Reduce the motion blur of the image.

[Effect]

[0] to [2]: The higher the value, the greater the effect.

[Latency]

[0] to [2]: The higher the value, the smaller the latency, but smaller the reduction of the motion blur.

[Response time]

Change the response speed of the screen.

Set according to the speed of the image movement.

[Standard]: Normal response speed.

[Fast]: Slightly increases the response speed of the LCD panel.

[Faster]: Increases the response speed of the LCD panel.

[Adaptive-Sync/VRR]

Synchronize the refresh rate of this monitor with the frame rate of the video. When turned on, you can suppress the stuttering (lagging) and tearing (flickering) of the screen during the game.

[Off]: Turns off this function.

[On]: Turns on the Adaptive-Sync/VRR function.

[Frame rate counter]

Display the frame rate per second in real time.

[Off]: Does not display the frame rate.

[On]: Displays the frame rate.

[24.5-inch mode]

Switch the screen size to a size equivalent to 24.5 inches.

[Off]: Generally, use in this mode.

[Center]: Turns on the 24.5 inches mode in the center of the screen.

[Bottom]: Turns on the 24.5 inches mode at the bottom of the screen.

[Crosshair]

Turn on the crosshairs (cross mark) in the center of the screen.

[Off]: Turns off the crosshairs.

[Cursor 1] to [Cursor 8]: Select the desired shape to display from the 8 types.

[Timer]

Set a timer to indicate the remaining time of the game.

[Off]: Turns off the timer.

[10:00] to [60:00]: Turns on the timer with the time set.

[Reset]

Resets the current input and settings of [Gaming assist] set in [Preset mode].

Note

- When [Effect] in [Motion blur reduction] is set to [0], [Latency] cannot be adjusted.
- When [Effect] in [Motion blur reduction] is set to [1] or [2], [Brightness] cannot be adjusted.
- You cannot use [Motion blur reduction] and [Local dimming] at the same time.
- When the input signal is less than 100 Hz, [Motion blur reduction] does not work.
- When [Adaptive-Sync/VRR] is set to on, [Motion blur reduction] cannot be adjusted.
- When [Adaptive-Sync/VRR] is set to on, [Original] in [Aspect ratio] cannot be selected.
- When [24.5-inch mode] is activated, [Adaptive-Sync/VRR], [Aspect ratio], [Power saving] and [Local dimming] cannot be adjusted.
- When switching the 24.5 inches mode, the display may shift according to the game. In this case, restart the game application.

Help Guide

LCD Monitor SDM-27U9M2

[Picture adjustment]

You can adjust the image quality such as brightness and contrast.



Press the joystick on the rear of the monitor and move it up, down, to the left, or to the right to display the setting screen.



Select the desired setting and press the joystick.

Details of the menu items

[Brightness]

Adjust the brightness of the screen.

[0] to [100]: The higher the value, the brighter the screen.

[Contrast]

Adjust the contrast of the screen.

[0] to [100]: The higher the value, the larger the difference between the brightness and darkness of the screen.

[Sharpness]

Adjust the sharpness of the screen.

[0] to [100]: The higher the value, the clearer the screen, and the lower the value, the softer the screen.

[Gamma]

Select the gamma value from [1.8], [2.0], [2.2], [2.4], [2.6] and [S-curve], and set it to be the optimum condition according to the image.

The lower the gamma value, the brighter the intermediate colors (other than white and black).

[Local dimming]

Individually control the screen backlight according to the image and increase screen contrast.

[Off]: Turns off this function.

[Low], [High]: Select the effect level to apply.

[Hue]

Adjust the hue of the screen.

[0] to [100]: The higher the value, the more greenish the color, and the lower the value, the more purplish the color.

[Saturation]

[Standard]

Adjust the density of all colors of the screen.

[0] to [100]: The higher the value, the deeper the color, and the lower the value, the lighter the color.

[Advanced]

[0] to [40]: The higher the value, the deeper the color, and the lower the value, the lighter the color.

[Red]: Adjusts the density of red.

[Green]: Adjusts the density of green.

[Blue]: Adjusts the density of blue.

[Cyan]: Adjusts the density of cyan.

[Magenta]: Adjusts the density of magenta.

[Yellow]: Adjusts the density of yellow.

[Color temperature]

Adjust the color temperature of the screen.

[Cool]: Raises the color temperature (to be bluish) of the screen.

[Neutral]: Sets to standard color temperature.

[Warm]: Lowers the color temperature (to be reddish) of the screen.

[Custom]: Adjusts the red, green, and blue values to set the desired color temperature.

[0] to [100]: The higher the value, the higher the color temperature, and the lower the value, the lower the color temperature.

- [Red]: Adjusts the red value.
- [Green]: Adjusts the green value.
- [Blue]: Adjusts the blue value.

[Aspect ratio]

Set the aspect ratio of the screen.

[Auto resize]: Adjusts the aspect ratio according to the image.

[16:9]: Sets the aspect ratio to 16:9.

[Original]: Displays images with the original aspect ratio maintained.

[Reset]

Resets the current input and settings of [Picture adjustment] set in [Preset mode].

Hint

You can also adjust the brightness of the screen by moving the joystick up and then up or down while the menu is not displayed.

Note

- You may not be able to adjust [Gamma] according to the preset mode.
- You cannot use [Local dimming] and [Motion blur reduction] at the same time.

Help Guide

LCD Monitor SDM-27U9M2

[Input]

You can select the input and make settings related to the input.



Press the joystick on the rear of the monitor and move it up, down, to the left, or to the right to display the setting screen.



Select the desired setting and press the joystick.

Details of the menu items

[HDMI 1]

Selects the HDMI 1 input.

[HDMI 2]

Selects the HDMI 2 input.

[DP]

Selects the DisplayPort input.

[Auto input switch]

Select the input with the input signal automatically.

If there are multiple input signals, the inputs are selected in the following order of priority.

HDMI 1→HDMI 2→DisplayPort

[Off]: Turns off this function.

[On]: Turns on the auto input select function.

[Control for HDMI]

In conjunction with the monitor, you can perform operations, such as turning on/off or selecting the input, of the device connected with an HDMI cable.

[Off]: Turns off this function.

[On]: Turns on the HDMI device control function.

[DP version number]

Set the DisplayPort version number.

Set to the same version as the DisplayPort of the connected device.

[1.2]/[1.4]/[2.1]

Note

To display DisplayPort version 2.1 compliant images, DisplayPort version 2.1 compliant cables and connected devices are required. The supplied DisplayPort cable supports the version 1.4.

Hint

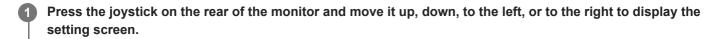
If the connected device does not support the DisplayPort version, the screen may be displayed improperly.
In this case, the screen will be displayed properly by changing the DisplayPort version from high to low ([2.1] → [1.4] → [1.2]).

Help Guide

LCD Monitor SDM-27U9M2

[Volume]

You can adjust the volume.



2 Select the desired setting and press the joystick.

Details of the menu items

[Volume]

[0] to [100]: The higher the value, the louder the volume.

Related Topic

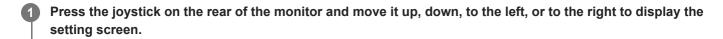
Using the joystick

Help Guide

LCD Monitor SDM-27U9M2

[Personalize]

You can make the settings of the power LED.



2 Select the desired setting and press the joystick.

Details of the menu items

[Power LED]

You can turn off the power LED even though the monitor is turned on.

[On]: Turns on the power LED.

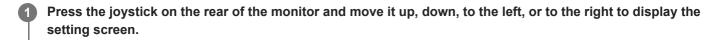
[Off]: Turns off the power LED.

Help Guide

LCD Monitor SDM-27U9M2

[OSD menu]

You can set the language and other details of the menu setting screen.



2 Select the desired setting and press the joystick.

Details of the menu items

[Language]

Set the language of the menu setting screen.

[Transparency]

Set the transparency of the menu setting screen.

[0] to [100]: The higher the value, the greater the transparency.

[OSD time out]

Set the time for displaying the menu setting screen.

[5s] to [60s]: Set between 5 seconds to 60 seconds. After the set time has elapsed, the menu setting screen closes.

Help Guide

LCD Monitor SDM-27U9M2

[Others]

You can make settings related to this monitor and initialize this monitor.



Press the joystick on the rear of the monitor and move it up, down, to the left, or to the right to display the setting screen.



Select the desired setting and press the joystick.

Details of the menu items

[DDC/CI]

Make settings on this monitor using the dedicated software on the computer.

[Off]: Turns off this function.

[On]: Turns on the DDC/CI function.

[Power saving]

Reduce the screen brightness to lower the power consumption.

[Off]: Turns off this function. Consumes power normally.

[On]: Turns on the Power saving function.

[Text magnification]

The letters on the menu setting screen are displayed in large sizes.

[Off]: Turns off this function.

[On]: Turns on the Text magnification function.

[Text magnification] works only when [Language] is set to [English].

[Screen reader]

You can operate the monitor by voice without watching the screen.

[Off]: Turns off this function.

[On]: Turns on the Screen reader function.

[Screen reader] works only when [Language] is set to [English].

[Software version]

The software version of this monitor can be viewed.

[USB software update]

Updates the software by using a USB memory.

[Factory reset]

Resets the settings of the monitor to the factory default.

Note that all the settings of the monitor return to the factory default.

Note

- Mute does not work for the audio of Screen reader.
- The audio volume of Screen reader cannot be adjusted when headphones are connected to the headphones jack.
- When [Power saving] is set to on, [Text magnification] and [Screen reader] cannot be set.
- When [Power saving] is set to on, some functions of [Gaming assist] and [Picture adjustment] cannot be adjusted.

Related Topic

Updating the software

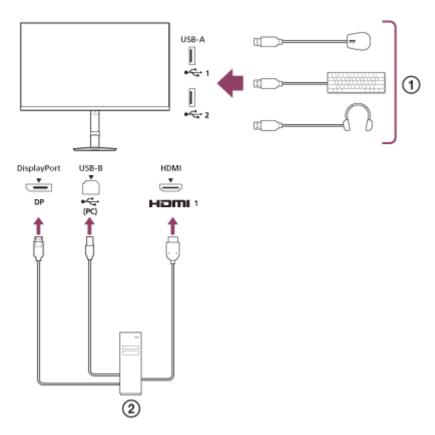
When [Power saving] is set to on, [DP version number] cannot be set.

Help Guide

LCD Monitor SDM-27U9M2

Using the USB hub function

When a computer is connected to the monitor, you can use the USB device (such as a keyboard and mouse) connected to the monitor to control the computer.



- 1 Mouse, keyboard, headset, etc.
- ② Computer

Help Guide

LCD Monitor SDM-27U9M2

Using INZONE Hub (Windows)

By using the software, you can make various settings for this monitor from your computer. The software can be downloaded from the support sites below.

- For customers in the USA https://www.sony.com/electronics/support
- For customers in Canada https://www.sony.ca/en/electronics/support
- For customers in Europe https://www.sony.eu/support
- For customers in China https://service.sony.com.cn
- For customers in Asia (or other areas) https://www.sony-asia.com/support

Help Guide

LCD Monitor SDM-27U9M2

Troubleshooting

If the monitor is not working properly, check again for problems before sending it for repair. Should any problems persist, consult your nearest Sony dealer.

Help Guide

LCD Monitor SDM-27U9M2

Nothing is displayed on the screen

- Check that the power cord (mains lead) and the connection cords with other devices are connected securely.
- Press the power button on the rear of the monitor to turn on the power.
- Turn on the power of other devices.

Related Topic

Connection example

Help Guide

LCD Monitor SDM-27U9M2

No sound is output from the monitor

- First move the joystick down to display the volume adjustment screen, next move the joystick to the right to raise the volume.
- First, move the joystick down to display the volume adjustment screen, next move the joystick up to cancel muting, and finally move the joystick to the left or right to adjust the volume.

Related Topic

Using the joystick

Help Guide

LCD Monitor SDM-27U9M2

Support sites

Visit the support sites below for the latest information.

- For customers in the USA https://www.sony.com/electronics/support
- For customers in Canada https://www.sony.ca/en/electronics/support
- For customers in Europe https://www.sony.eu/support
- For customers in China https://service.sony.com.cn
- For customers in Asia (or other areas) https://www.sony-asia.com/support

Help Guide

LCD Monitor SDM-27U9M2

Supported Formats

Each input supports the formats marked with " $\ensuremath{\bigcirc}$ ".

PC formats

Resolution	Vertical frequency (Hz)	HDMI	DP
640×480	60	0	0
800×600	60	0	0
1024×768	60	0	0
1280×1024	60	0	0
1920×1080	60	0	0
1920×1080	120	0	0
1920×1080	144	0	0
1920×1080	160	0	0
2560×1440	60	0	0
2560×1440	120	0	0
2560×1440	144	0	0
2560×1440	160	0	0
3840×2160	60	0	0
3840×2160	120	0	0
3840×2160	144	0	0
3840×2160	160		0
3488×1962	60	0	0
3488×1962	120	0	0
3488×1962	144	0	0
3488×1962	160		0

CE formats

Resolution	Vertical frequency (Hz)	HDMI	DP
640×480	60	0	0

Resolution	Vertical frequency (Hz)	HDMI	DP
720×480	59.94	0	0
720×480	60	0	0
720×576	50	0	0
1280×720	50	0	0
1280×720	60	0	0
1920×1080	24	0	0
1920×1080	25	0	0
1920×1080	30	0	0
1920×1080	50	0	0
1920×1080	60	0	0
1920×1080	120	0	0
1920×1080	144	0	0
3840×2160	24	0	0
3840×2160	25	0	0
3840×2160	30	0	0
3840×2160	50	0	0
3840×2160	60	0	0
3840×2160	120	0	0
3840×2160	144	0	0

Help Guide

LCD Monitor SDM-27U9M2

Updating the software

You can update the software of the monitor.

Download the update file.

Download the update file to your computer from the support sites.

Expand the update file.

1: Expanding the update file

Since the downloaded update file is compressed, right click on the file, and select the item for expanding the file. Then, the file will be expanded.

You may not be able to expand the file with the above procedure depending on your OS environment.

2: Confirming the expanded file

Confirm that the name of the expanded file is "SDM-27U9M2.bin".

Do not change the file name.

- Gopy the file to a USB memory.
 - 1: Preparing a USB memory

Prepare the USB memory with a FAT32 or NTFS file system.

2: Copying the file to your USB memory

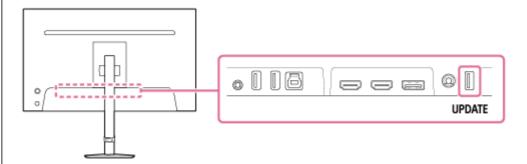
Copy the expanded file to the root directory (top layer) of the USB memory.

- Insert the USB memory into the monitor.
 - 1: Pulling the USB memory out of your computer

Follow the procedure of your OS to pull the USB memory out of your computer.

2: Inserting the USB memory into the monitor

Insert the USB memory into the UPDATE port of the monitor.



5 Update the monitor.

Select [Others] and then [USB software update] in the menu.

The progress is displayed on the screen during the update. Then, the monitor restarts automatically after the update is finished. The update requires about 1 minute.

- When you put the update file on a layer other than the root directory of the USB memory or change the name of the update file, you cannot update the monitor.
- You can update the monitor via the UPDATE port only.
- Do not pull out the power cable, USB memory and connection cable during the update.
- Some USB memories are not supported.

Help Guide

LCD Monitor SDM-27U9M2

Notes on the license

This monitor uses the software for which we have a license agreement with the copyright owner. According to the request of the software copyright owner, we have a duty to inform the contents of the license to customers. The license is described below.

Zlib

(C) 1995 Jean-loup Gailly and Mark Adler

This software is provided 'as-is', without any express or implied warranty. In no event will the authors be held liable for any damages arising from the use of this software.

Permission is granted to anyone to use this software for any purpose, including commercial applications, and to alter it and redistribute it freely, subject to the following restrictions:

- 1. The origin of this software must not be misrepresented; you must not claim that you wrote the original software. If you use this software in a product, an acknowledgment in the product documentation would be appreciated but is not required.
- 2. Altered source versions must be plainly marked as such, and must not be misrepresented as being the original software.
- 3. This notice may not be removed or altered from any source distribution.

Jean-loup Gailly Mark Adler

gzip@prep.ai.mit.edu madler@alumni.caltech.edu

If you use the zlib library in a product, we would appreciate *not* receiving lengthy legal documents to sign. The sources are provided for free but without warranty of any kind. The library has been entirely written by Jean-loup Gailly and Mark Adler; it does not include third-party code.

If you redistribute modified sources, we would appreciate that you include in the file ChangeLog history information documenting your changes.

MbedTLS

Apache License Version 2.0, January 2004 http://www.apache.org/licenses/

TERMS AND CONDITIONS FOR USE, REPRODUCTION, AND DISTRIBUTION

1. Definitions.

"License" shall mean the terms and conditions for use, reproduction, and distribution as defined by Sections 1 through 9 of this document.

"Licensor" shall mean the copyright owner or entity authorized by the copyright owner that is granting the License.

"Legal Entity" shall mean the union of the acting entity and all other entities that control, are controlled by, or are under common control with that entity. For the purposes of this definition, "control" means (i) the power, direct or indirect, to cause the direction or management of such entity, whether by contract or otherwise, or (ii) ownership of fifty percent (50%) or more of the outstanding shares, or (iii) beneficial ownership of such entity.

"You" (or "Your") shall mean an individual or Legal Entity exercising permissions granted by this License.

"Source" form shall mean the preferred form for making modifications, including but not limited to software source code, documentation source, and configuration files.

"Object" form shall mean any form resulting from mechanical transformation or translation of a Source form, including but not limited to compiled object code, generated documentation, and conversions to other media types.

"Work" shall mean the work of authorship, whether in Source or Object form, made available under the License, as indicated by a copyright notice that is included in or attached to the work (an example is provided in the Appendix below).

"Derivative Works" shall mean any work, whether in Source or Object form, that is based on (or derived from) the Work and for which the editorial revisions, annotations, elaborations, or other modifications represent, as a whole, an original work of authorship. For the purposes of this License, Derivative Works shall not include works that remain separable from, or merely link (or bind by name) to the interfaces of, the Work and Derivative Works thereof.

"Contribution" shall mean any work of authorship, including the original version of the Work and any modifications or additions to that Work or Derivative Works thereof, that is intentionally submitted to Licensor for inclusion in the Work by the copyright owner or by an individual or Legal Entity authorized to submit on behalf of the copyright owner. For the purposes of this definition, "submitted" means any form of electronic, verbal, or written communication sent to the Licensor or its representatives, including but not limited to communication on electronic mailing lists, source code control systems, and issue tracking systems that are managed by, or on behalf of, the Licensor for the purpose of discussing and improving the Work, but excluding communication that is conspicuously marked or otherwise designated in writing by the copyright owner as "Not a Contribution."

"Contributor" shall mean Licensor and any individual or Legal Entity on behalf of whom a Contribution has been received by Licensor and subsequently incorporated within the Work.

- 2. Grant of Copyright License. Subject to the terms and conditions of this License, each Contributor hereby grants to You a perpetual, worldwide, non-exclusive, no-charge, royalty-free, irrevocable copyright license to reproduce, prepare Derivative Works of, publicly display, publicly perform, sublicense, and distribute the Work and such Derivative Works in Source or Object form.
- 3. Grant of Patent License. Subject to the terms and conditions of this License, each Contributor hereby grants to You a perpetual, worldwide, non-exclusive, no-charge, royalty-free, irrevocable (except as stated in this section) patent license to make, have made, use, offer to sell, sell, import, and otherwise transfer the Work, where such license applies only to those patent claims licensable by such Contributor that are necessarily infringed by their Contribution(s) alone or by combination of their Contribution(s) with the Work to which such Contribution(s) was submitted. If You institute patent litigation against any entity (including a cross-claim or counterclaim in a lawsuit) alleging that the Work or a Contribution incorporated within the Work constitutes direct or contributory patent infringement, then any patent licenses granted to You under this License for that Work shall terminate as of the date such litigation is filed.
- 4. Redistribution. You may reproduce and distribute copies of the Work or Derivative Works thereof in any medium, with or without modifications, and in Source or Object form, provided that You meet the following conditions:
- (a) You must give any other recipients of the Work or Derivative Works a copy of this License; and
- (b) You must cause any modified files to carry prominent notices stating that You changed the files; and
- (c) You must retain, in the Source form of any Derivative Works that You distribute, all copyright, patent, trademark, and attribution notices from the Source form of the Work, excluding those notices that do not pertain to any part of the Derivative Works; and
- (d) If the Work includes a "NOTICE" text file as part of its distribution, then any Derivative Works that You distribute must include a readable copy of the attribution notices contained within such NOTICE file, excluding those notices that do not pertain to any part of the Derivative Works, in at least one of the following places: within a NOTICE text file distributed as part of the Derivative Works; within the Source form or documentation, if provided along with the Derivative Works; or,

within a display generated by the Derivative Works, if and wherever such third-party notices normally appear. The contents of the NOTICE file are for informational purposes only and do not modify the License. You may add Your own attribution notices within Derivative Works that You distribute, alongside or as an addendum to the NOTICE text from the Work, provided that such additional attribution notices cannot be construed as modifying the License.

You may add Your own copyright statement to Your modifications and may provide additional or different license terms and conditions for use, reproduction, or distribution of Your modifications, or for any such Derivative Works as a whole, provided Your use, reproduction, and distribution of the Work otherwise complies with the conditions stated in this License.

- 5. Submission of Contributions. Unless You explicitly state otherwise, any Contribution intentionally submitted for inclusion in the Work by You to the Licensor shall be under the terms and conditions of this License, without any additional terms or conditions. Notwithstanding the above, nothing herein shall supersede or modify the terms of any separate license agreement you may have executed with Licensor regarding such Contributions.
- 6. Trademarks. This License does not grant permission to use the trade names, trademarks, service marks, or product names of the Licensor, except as required for reasonable and customary use in describing the origin of the Work and reproducing the content of the NOTICE file.
- 7. Disclaimer of Warranty. Unless required by applicable law or agreed to in writing, Licensor provides the Work (and each Contributor provides its Contributions) on an "AS IS" BASIS, WITHOUT WARRANTIES OR CONDITIONS OF ANY KIND, either express or implied, including, without limitation, any warranties or conditions of TITLE, NON-INFRINGEMENT, MERCHANTABILITY, or FITNESS FOR A PARTICULAR PURPOSE. You are solely responsible for determining the appropriateness of using or redistributing the Work and assume any risks associated with Your exercise of permissions under this License.
- 8. Limitation of Liability. In no event and under no legal theory, whether in tort (including negligence), contract, or otherwise, unless required by applicable law (such as deliberate and grossly negligent acts) or agreed to in writing, shall any Contributor be liable to You for damages, including any direct, indirect, special, incidental, or consequential damages of any character arising as a result of this License or out of the use or inability to use the Work (including but not limited to damages for loss of goodwill, work stoppage, computer failure or malfunction, or any and all other commercial damages or losses), even if such Contributor has been advised of the possibility of such damages.
- 9. Accepting Warranty or Additional Liability. While redistributing the Work or Derivative Works thereof, You may choose to offer, and charge a fee for, acceptance of support, warranty, indemnity, or other liability obligations and/or rights consistent with this License. However, in accepting such obligations, You may act only on Your own behalf and on Your sole responsibility, not on behalf of any other Contributor, and only if You agree to indemnify, defend, and hold each Contributor harmless for any liability incurred by, or claims asserted against, such Contributor by reason of your accepting any such warranty or additional liability.

END OF TERMS AND CONDITIONS

APPENDIX: How to apply the Apache License to your work.

To apply the Apache License to your work, attach the following boilerplate notice, with the fields enclosed by brackets "[]" replaced with your own identifying information. (Don't include the brackets!) The text should be enclosed in the appropriate comment syntax for the file format. We also recommend that a file or class name and description of purpose be included on the same "printed page" as the copyright notice for easier identification within third-party archives.

Copyright [yyyy] [name of copyright owner]

Licensed under the Apache License, Version 2.0 (the "License"); you may not use this file except in compliance with the License. You may obtain a copy of the License at

http://www.apache.org/licenses/LICENSE-2.0

Unless required by applicable law or agreed to in writing, software distributed under the License is distributed on an "AS IS" BASIS, WITHOUT WARRANTIES OR CONDITIONS OF ANY KIND, either express or implied.

See the License for the specific language governing permissions and limitations under the License.